



PREFERRED CARE

Preferred Care is doing our utmost to keep our families updated and informed. Please call our hotline # 732-666-0422 that will be updated with new information regularly. If you have any questions or concerns, please leave a detailed message and someone will get back to you.

Update 1/8/21

Dear Residents and Designated Representatives:

We hope everyone is having a happy and healthy new year! We know a lot of you are anticipating the distribution of the Covid-19 Vaccine. On January 13th CVS is coming to our facility to administer the first dose of the Vaccine. We understand that a lot of you have giving verbal consent, but we need written consent as well. If you are unable to come to the facility, we can send you a consent form via Email and you may return it in the same manor or by Fax 732-751-1664. If you would like a consent form to fill out please email Maria at Mwesley@pcwall.com and she will email you one.

Our hope is that this Vaccine will assist in the process to reopen the facility to all of you and bring back normality to our residents.

WE ARE ALL IN THIS TOGETHER!

Thank You,

Administration

Update 12/17/20

Dear Residents and Designated Representatives:

We hope you are all staying warm and safe now that winter has set in. We know that with the holidays quickly approaching you are missing your loved ones a little extra! We continued to keep the residents busy and spreading the Holiday Cheer with holiday music in all day rooms, a bunch of holiday crafts, and even a visit from our very own Santa on Friday!

We continue to offer window visits and video calls through out the week. If you would like more information you can reach out to Our Activity Director Maria, 732-863-8600 EX 4664 or Mwesley@pcwall.com

We are excited to announce that we no longer have any Covid Positive residents in the building. The residents will continue to get tested on a weekly basis.

Due to the high rise of Covid cases in the surrounding areas, we have started testing staff every other day. We received two employees who tested positive and were asymptomatic. We also had a staff member who was out for a week prior to feeling sick and testing positive for Covid.

As always, we will continue to keep you all updated.

If you have any further questions, please don't hesitate to call the facility.

We want to wish you and your loved ones a happy and healthy holidays and new year!

Thank You,

Administration

Update 12/3/20

We hope that you all enjoyed your Thanksgiving weekend. We enjoyed hosting window visits and seeing how happy the residents were to see their loved one.

We regret to inform you that we have two COVID positive residents currently in the facility. These two residents are new admissions from the hospital and are isolated from all the other residents. All of our staff members, and residents prior to these two admissions remain COVID free. We will continue to get tested regularly.

We will continue to keep you all updated.

Thank you,

Administration

Update 11/23/20

We know you all have been waiting with anticipation if we'll be hosting in-door visitations for thanksgiving. It is with heavy hearts that we announce that unfortunately the Department of health did not give us the go ahead to open this week. We are very saddened by the news as we know all of you will be as well.

We understand that these are unprecedented times and want to make sure that although you may not be able to see your loved ones in person, we will accommodate you with window visits and facetime calls.

If you would like to schedule a facetime call or Window visit, please reach out to Maria the Director of recreation so she can put you down on the list.

Our residents will be handwriting cards for their loved ones and will be available on thanksgiving. Please feel free to come by and pick up your card and token of appreciation to our dear families during this holiday, please reach out to Maria so she can have it waiting in the front for you!

Again, we sincerely apologize and thank you for your understanding!

We are all so thankful for Families like yours!

Have a safe and healthy Thanksgiving!

Update 11/20/20

With the holiday season quickly approaching we are awaiting approval from the New Jersey Department of Health to host in door visitations. We are excited to say that if all goes well, we would like to begin the week of Thanksgiving. We are waiting for the department of health to approve our reopening and we will keep you all informed as we receive further guidance on Monday. We apologize for the last-minute notice. As we receive more details, we will continue to keep you all informed for our reopening plans. We graciously thank you all for your support and patience as we attempt to keep your loved ones happy and healthy! We are looking forward to seeing all of you reunited with your loved ones!

Update 11/16/20

We hope you are all staying safe and preparing for the holiday season. We are currently preparing for phase two of the reopening process. This week we will be beginning window visits once again. Currently we are waiting for Department of Health approval for indoor/outdoor visitations, an email with details will be provided in the next few days. Our goal is for all the families and residents to be able to spend time together during the Holiday Season!

We thank you all for your patience. We understand this has been a difficult time for families and residents. We look forward to seeing you all!

Update 10/26/20

As of today, we have 1 resident with COVID and 1 who has recovered and returned to their original room. Our resident who remains with COVID is recovering and remains in good spirits.

From our weekly testing we have received results that a non-clinical staff member that worked on D unit has tested positive for COVID-19. All the residents and staff in D unit have been retested and we are awaiting results.

We had an exciting and eventful week! We painted pumpkins, had a Happy Hour and even got a Steak and Shrimp special lunch!

Thank you to the ladies of the women's Auxiliary for sponsoring it!

We will continue with video calls. The calls will be taking place on Monday, Wednesday, and Friday. Please use the link below to schedule.

<https://pcwallvisits.joomla.com/>

If you are having difficulty with the link and would like to schedule a video call, please contact our Activity Director, Maria Wesley at 732-683-8600 ext. 4664 or email at mwesley@pcwall.com

Update 10/9/20

We hope that you are all staying safe and healthy and enjoying the warm weather. As of today, we have 2 residents with COVID. They are doing well and in good spirits. We will continue to test all staff and residents on a weekly basis.

Our residents remain active and engage in their daily routine. We have been spending a lot of time soaking up the last few days of the warm weather in our courtyard. The Activity staff have been working diligently to decorate the day rooms for Halloween. Later this month we will be having a steak night dinner for all our residents. We can't wait!

We will continue with facetime calls. The calls will be taking place on Monday, Wednesday, and Friday. Please use the link below to schedule. <https://pcwallvisits.joomla.com/>

If you are having difficulty with the link and would like to schedule a video call, please contact our Activity Director Maria Wesley at 732-683-8600 ext. 4664 or email at mwesley@pcwall.com

In addition, we are starting a 24/7 COVID-19 hotline where you will be able to get updates and leave messages. The number for the hotline is 732-666-0422. Please feel free to try it out.

We will also begin to host a weekly Zoom Meeting with our Activity Director. In this meeting, we will update you about the activities of the week. You can also make suggestions and ask questions. The Zoom Meetings will be held Thursdays at 1:30. Information on how to log into the meeting or call in will be sent in an email to all family members.

Thank You,

Administration